



Property Management Software

# Prices / Order Form

Date of Invoice / /

**TCS Systems Inc.**  
 373 Sierra Vista Lane  
 Valley Cottage, NY 10989  
 (845) 358 9294 Sales Office

Property:  
 Contact:  
 Address:  
 City:  
 Phone e-mail

[tcs@guesttracker.com](mailto:tcs@guesttracker.com)  
[www.hotel-software.com](http://www.hotel-software.com)

Please enter the Hotel name and Address as it will appear on Guest Bills and Invoices

Check-out time \_\_\_\_\_ am      Hotel Name \_\_\_\_\_

Tax 1 name \_\_\_\_\_ %      Hotel Address Line 1 \_\_\_\_\_

Tax 2 name \_\_\_\_\_ %      Hotel Address Line 2 \_\_\_\_\_

Tax 3 name \_\_\_\_\_ %      Hotel City, State, Zip \_\_\_\_\_

Guest Tracker for Microsoft Windows 7/8 ( Please E-mail order form to <a href="mailto:tcs@guesttracker.com">tcs@guesttracker.com</a> )			
Size of Property	Software	Quantity	Total
1 - 10 units	\$995	1	995.00
11 - 30 units	\$1,495	1	1495.00
31 - 50 units	\$1,995	1	1995.00
51 - 75 units	\$2,495	1	2495.00
76 - 100 units	\$2,995	1	2995.00
101 - 200 units	\$3,995	1	3995.00
201 - 300 units	\$4,995	1	4995.00
Optional Items / Interface	Software	Quantity	Total
Network license - 3 workstations	\$495	1	495.00
Call Accounting Module	\$995	1	995.00
Call Accounting Interface	\$795	1	795.00
Credit Card Processing Module (3 workstations)	\$795	1	795.00
Credit Card Shift4 Gateway	\$500	1	Invoiced
Web Reservations Module	\$650	1	650.00
Multi-property module	\$995	1	995.00
Quickbooks Interface	\$495	1	495.00
Support - Interfaces	\$300/each	1	300.00
<b>Support</b>			
Support agreement annual	\$750	1	750.00
<b>ORDER TOTAL</b>	Please make check payable to TCS Systems Inc.		\$ 0,000.00

Make Company Check Payable to **TCS Systems Inc.**

Mail Order form and Company Check to:  
**TCS Systems Inc.**  
**373 Sierra Vista Lane**  
**Valley Cottage, NY 10989**

# Guest *Tracker*

*Property Management Software*

TCS Systems Inc.  
373 Sierra Vista Lane  
Valley Cottage NY 10989  
[www.hotel-software.com](http://www.hotel-software.com)

## License / Support Agreement

### ACCEPTANCE OF TERMS

TCS Systems, Inc. ("TCS Hotel Software, Inc.") makes available your unlimited use license of Guest Tracker Software, information, documents, and products (the "Materials") and various services (the "Services"), subject to the terms and conditions set forth in this document (the "Terms of Use"). Use of this Software constitutes your agreement to abide by these Terms of Use. TCS Hotel Software reserves the right to change the Terms of Use from time to time at its sole discretion.

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These Terms of Use will be governed by and construed in accordance with the laws of the State of New York, USA, without regard to conflict of law principles. All suits, proceedings or claims no greater than the total amount of the agreement, in connection with these Terms of Use shall be brought in the state or federal courts of the State of New York in the USA and you hereby consent to the jurisdiction and venue of those courts. If any provision of these Terms of use is held by a court of competent jurisdiction to be invalid, unreasonable or unenforceable, such provision or requirement will be enforced only to the extent that it is not invalid, unreasonable or otherwise unenforceable and all other provisions of this Terms of Use shall remain in full force and effect.

### **EXPORT CONTROL LAWS**

The export and of TCS Hotel Software Products are controlled by the United States Export Administration Regulations and such software may not be exported or re-exported to any country to which the United States embargoes goods.

### **SUPPORT AGREEMENT**

The term of the Support Agreement shall commence on 01/01/13. This Agreement shall automatically be renewed and shall continue to be renewed for successive one-year periods unless Company terminates this Agreement by giving the TCS Systems written notice thereof at least sixty (60) days prior to the beginning of the next one year period. A Support Agreement will be required to use Shift 4 Credit Card Interface, Availability online, and any other Integrations TCS has installed as part of Purchase of Software.

Support Hours 8:00am – 8:00pm EST / 5 Days a week.  
Emergency Support Hours 24 Hours / 7 Days a week.

Support covers Guest Tracker Issues, Software problem resolutions, and systems assistance. E-Mail support as well as Phone support is available to the client to assist with any and all Guest Tracker Products Software Issues. Any errors or Software bugs will be fixed under this agreement, and will supersede any other clause in the Software License agreement.

Support includes assistance trouble shooting computer/network issues, and or computer hardware issues, but does not include resolution to hardware / networking issues. Backups, computers and Network environments are the responsibility of your Systems/Computer vendors or departments.

Support does not include training new employees, re-installation of software, and re-installation of software interfaces after the initial installation.

It is the Clients responsibility to Backup Guest Tracker Data and Protect their computers from Internet viruses. TCS will assist your Systems Admin, with a plan to protect your systems. Support does not include the responsibility of maintaining backups and protection from Computer failure.

### **Software Support Coverage Dates:**

Property Name:

Contact:

Period: 1/1/14 1/1/15

Annual Support – Phone Support, E-mail Support, Remote connection support  
Annual Support includes update to 7.1 software versions.

Updates will be provided through Web Site Access.  
Software Add-On Module Support

**Support Contact Phone/Email:**

GuestTracker General Software Support 845 354 4828  
Installation / Setup 845 358 9294  
Software/Networks/Booking Engine  
E-Mail General Software Support - [tcs@guesttracker.com](mailto:tcs@guesttracker.com)

X\_\_\_\_\_